Master in Operations Management

Do cool things that matter

Operations Management is an area of management concerned with overseeing, designing, and controlling the process and redesigning business operations in the production of goods or services. It involves the responsibility of ensuring that business operations are **efficient** in terms of using as few resources as needed, and **effective** in terms of meeting customer requirements. It is concerned with managing the process that converts **rich data** into **better decisions**.

"It isn't big data but big algorithms that is going to change the world"

Project Management

"If everything seems under control, you're not going fast enough"

Did you know that every year the **Project Management Institute** (PMI) awards our students for their excellent work?

Quality Management

"Give customers quality. That's the best kind of advertising"

Did you know that all **Boeing** 787s were grounded worldwide for 4 months, due to poor quality management in the design phase?

Production Strategy

"The customer isn't always right. But if you don't listen to them, your product won't be either"

Did you know that **good**, **attractive** and **diversified** products and services are the heart of every strong brand?

Supply Chain Management

"Operational excellence remains the greatest imperative for European companies"

Did you know that Gartner ranks **Apple**'s Supply Chain as the best supply chain in the world every year from 2010 to 2013?

Decision Making for Business

"Whenever you see a successful business, someone once made a courageous decision"

Did you know that **Arcelor Mittal** has awarded many of our students for the excellent master thesis on Decision Making in Operations Management?

Approach

Blended Learning is a formal education style consisting of class lectures, case studies, software experiments, business games and integrated group exercises to bring the business relevance to the classroom.

Methodology

Transforming **rich data** into **better business decision** requires a data analytics approach using the Operations Research methodology and includes Big Data Analysis, Artificial Intelligence, and Statistical Process Control techniques.

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